



A Monthly Newsletter

June 2020

Serving the Community

“Your Independent Local Government Agency Providing Water, Wastewater, Drainage, Security, and Solid Waste Services”

CORONAVIRUS UPDATE - RMCS D OFFICES ARE CLOSED TO THE PUBLIC—ALL REGULAR SERVICES CONTINUE AS USUAL

The Rancho Murieta Community Services District Buildings are CLOSED to the public until further notice due to COVID-19 best practices. SERVICES, including WATER, SEWER, DRAINAGE, AND SECURITY will continue as usual. SOLID WASTE (Cal-Waste) will continue its TRASH and GREEN WASTE/RECYCLING pick up schedule as usual; however, Curbside BULKY WASTE Collection has been POSTPONED until further notice. Payments can be made online or in our drop box located at the front door. We are not accepting cash payments at this time. For questions - please call 916-354-3700. The Security Department is operating as usual; however the public will not be permitted in the gatehouses.

The office closure is subject to County Health Directives and its possible we may reopen on a limited basis if allowed. Go to RMCS D.Com or call to check to see if office is open.

District Meeting Schedule For June 2020

June 2 , 2020

Personnel @ 7:30 a.m.
Improvements @ 8:00 a.m.
Finance @ 10:00 a.m.

June 4, 2020

Communication & Technology @ 8:30 a.m.
Security @ 10:00 a.m.

June 17, 2020

District Board Meeting @ 5:00 p.m.

The public is invited to attend.

All meeting dates and times are subject to change. Be sure to check our website, www.rmcsd.com for any changes

BE SURE TO LIKE US ON FACEBOOK!

NOTICE OF VACANCY ON BOARD OF DIRECTORS

Notice is hereby given that a vacancy exists on the Board of Directors of the Rancho Murieta Community Services District. This Director position’s term ends December 2020.

The remaining members of the Board of Directors intend to fill the vacancy by appointment, in accordance with California Government Code Section 1780.

Please submit a written letter of interest for appointment, addressed to the District at its mailing address of P.O. Box 1050, Rancho Murieta, CA 95683, or via email to awilder@rmcsd.com no later than 12:00 p.m. June 5, 2020. The letter of interest should discuss qualifications for the position of Director and include answers to the preliminary questions available on our website or by calling the District Office at 916-354-3700. The Community Services District law requires that Directors reside in the District and be registered to vote in the District.

Visit our website for more information and applicant questions: www.rmcsd.com.

RMCS D HELPING TO EASE THE FINANCIAL IMPACTS OF THE COVID-19 EMERGENCY

We understand that many in our Community may be suffering financial hardship from the COVID-19 (Coronavirus) emergency. To help our customers during these uncertain times, the CSD Board of Directors approved suspending service shutoffs and charging late fees starting on March 25. On April 2, Governor Newsom issued Executive Order N-42-20, directing all water agencies to do the same during the COVID-19 emergency. The District will also be waiving late fees until further notice. If you are unable to make a payment, please contact the District directly at (916) 354-3700 to arrange a payment plan, which will reduce or defer monthly payments to residents impacted by the current COVID-19 situation. If you can pay your bill, you are still required to do so, and after the emergency, past-due accounts will still need to be paid in full. We are happy to work with our Community to get through this difficult time.

GENERAL MANAGER'S CORNER

District Communications

The recent COVID-19 Pandemic has made me want to communicate to residents that the best place to get information regarding the Rancho Murieta Community Services District is from the District.

Communicating with the District about Water or Other Issues:

We know about the pitfalls of trusting information you read on social media. Our goal is to communicate information focused to the entire community. To achieve this, we encourage our customers to seek out information directly from us so that we can share with you real facts. The District's main website is your best starting point to see if the District is aware of an issue and working on it. However, because we understand that not everyone communicates in the same manner, we attempt to provide updates on important matters through the following tools:

CSD WEBSITE: www.RMCSD.com
CSD FACEBOOK PAGE: www.facebook.com/RanchoMurietaCSD/
EMAILS: www.ranchomurieta.csd.com/sign-up-for-district-news
HARD COPY: Pipeline Newsletter (Monthly)

What should you do if you are encountering issues with your water or service?

The best thing to do if you are experiencing issues with your water is to contact the District directly by phone. If you call during a workday, District staff will forward your call or your message to appropriate Utilities staff. In the event your issue is after-hours, CSD Dispatch is trained to direct your Utilities concerns to on-call staff 24/7.

Phone Numbers

(916) 354-3700 Business Hours
(916) 354-2273 (CARE) CSD 24-Hour Dispatch

For critical emergencies such as fire or flood, we strongly recommend you sign-up for the County's Emergency Alert System – Reverse 911. Please see our website for details on how to sign-up.

MAY 2020 BOARD MEETING HIGHLIGHTS

- Announced Resignation of Les Clark from the Board of Directors
- Director Tim Maybee was elected as Board President
- Directors Merchant and Butler were appointed to the Reservoir Signage and Education Ad Hoc Committee
- Mario Moreno was recognized for his heroic efforts performing CPR on a resident and resuscitating him
- Fiscal Year 2018-19 Annual Audits for RMCSD and RMCSD CFD No. 2014-1 were received and filed
- Raw Water Rate Study was received and filed
- Board voted to uphold the statute of limitations for MRK Development tax refund claim
- Board approved Amendment No. 2 to GM Employment Agreement with Mark Martin
- Board approved GM Employment Agreement with Tom Hennig
- Tom Hennig appointed as District Treasurer
- Reviewed Proposed 2019/20 Budget and Capital Improvement and Capital Replacement Projects
- Held Public Hearing for Proposed Service Charge Increases and Special Tax Adjustments
- Adopted Ordinance O2020-01 Amending District Code Chapter 21
- Approved Environmental Compliance Consulting Services

Board of Directors

Randy Jenco
Vice President
rjenco@rmcsd.com

Linda Butler
Director
lbutler@rmcsd.com

John Merchant
Director
jmerchant@rmcsd.com

Tim Maybee
Director
tmaybee@rmcsd.com



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BUSINESS HOURS

Monday - Friday
8:00 a.m. to 12:00 noon
& 1:00 p.m. to 5:00 p.m.
Closed for Lunch -
12:00 p.m. to 1:00 p.m.

DISTRICT STAFF

Mark Martin
General Manager
mmartin@rmcsd.com

Amelia Wilder
District Secretary
awilder@rmcsd.com

Tom Hennig
Director of Administration
thennig@rmcsd.com

Cindy Chao, CPA
Controller
cchao@rmcsd.com

Tonya Perez
Accounting Supervisor
tperez@rmcsd.com

Jeff Werblun
Security Chief
jwerblun@rmcsd.com

Rick Tompkins
Patrol Sergeant
rtompkins@rmcsd.com

Paul Siebensohn
Director of Field Operations
psiebensohn@rmcsd.com

Travis Bohannon
Chief Plant Operator
tbohannon@rmcsd.com

Ron Greenfield
Utilities Supervisor
rgreenfield@rmcsd.com

Serving the Community

SUMMER IS COMING, SO IS JULY 4TH USE THE FASTPASS SYSTEM FOR YOUR GUESTS

We have had huge success with the electronic FastPass program at the North Gate. Thank you to the residents that used this new system.

I want to remind everyone that the FastPass system is a full-time system and is able to be used all year. Please use it. The check-in process for your guests is a couple of seconds versus 30-45 seconds the regular way. We encourage all residents to use this new system all the time for their guests, and especially during major holidays when Rancho Murieta experiences more gate traffic than normal.

A reminder though, this system is only at the North Gate for Northside residents. It is not available on the South at this time. Please sign up for an account on www.gateaccess.net, either the desktop or mobile version. From there you will be able to send your guests the FastPass.

Jeff Werblun
Rancho Murieta CSD Security Chief

Download
"Cal-Waste Recycles Right"
Free in Your Smart Device's
App Store Now! ...

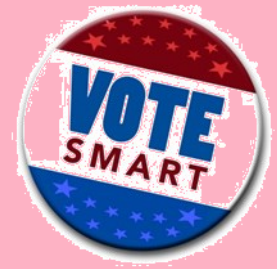
**GET HELPFUL
INFORMATION
ABOUT OUR
ESSENTIAL SERVICE
AT YOUR FINGERTIPS!**



- Get Collection Day Reminders!
- View Your Monthly Collection Schedule.
- Search Our Waste Wizard to ensure you are placing your items in the correct cart.

NOTICE OF DISTRICT ELECTION

If you are interested in becoming a member of the Board of Directors of the Rancho Murieta Community Services District and are a registered voter within the District, you may obtain the paperwork from the Sacramento County Voter Registration and Elections Office at 7000 65th Street, Suite A, Sacramento, or on their website at <https://elections.saccounty.net/CampaignServices/Pages/Election-Documents.aspx> . The filing period is July 13, 2020 through August 7, 2020.



TOM HENNIG APPOINTED GENERAL MANAGER

With the upcoming retirement of Mark Martin, Tom Hennig has been appointed as the new General Manager of the Rancho Murieta Community Services District effective June 1, 2020. Tom has been with the District in the role of Director of Administration since November 2018 and has led the District to more robust financial systems, web based timekeeping & payroll, improved monthly statement billing processes and enhanced cybersecurity. Mr. Hennig is a dedicated public servant, who has had a diverse career leading departments' at San Joaquin County Health Care Services, San Joaquin Sheriff's Department, the City of Stockton Police Department and as the Chief Technology Officer for the City of Stockton. Tom has had a positive influence on the District, and we look forward to his leadership as the District continues to grow.

SWIMMING POOL COVERS

Did you know solar swimming pool covers are a practical and economical way to save money on your pool expenses? A cover can lower your overall pool maintenance costs, including heating and chemical use. Pool covers help reduce evaporation, which means less water is needed to refill the pool. Pool covers can also lessen the time spent cleaning the pool by helping to keep debris out.

BUDGET UPDATE

When the Fiscal Year 2020-21 Budget was originally prepared the COVID-19 Pandemic was just starting, and the extreme shutdown to the economy was yet unknown. That Pre-COVID-19 Budget was presented at a Special Board Meeting March 26, and Rate Increase Notices were mailed to Residents based on the Original Budget. The Board instructed Staff to modify the Budget to lessen the financial hardship to the Community, which resulted in significant changes to the Budget. The new Budget was presented to the Board at the Regular Board Meeting May 20, 2020 with a maximum residential rate increase for services of \$1.77 a month for homes behind the gates, and \$1.28 per month for Murieta Village and Murieta Gardens II. As of 5:00 p.m. Wednesday, May 20, 2020 RMCS D had received 25 rate increase protest letters.



CHECK OUT OUR NEW DEVELOPMENT PAGE AT:

<https://www.ranchomurietacsd.com/development-projects>

HOW TO CONTACT THE DISTRICT

Visit us on the web at www.rmcsd.com!

- *The District's Administration Office is located at: 15160 Jackson Road, Rancho Murieta
- *Our mailing address is: P.O. Box 1050, Rancho Murieta, CA 95683; Main Office: 916-354-3700
- *South Gate: 916-354-3743 *Contact the South Gate for after-hours water problems.*