



PIPELINE

COMMUNITY SERVICES DISTRICT

A Monthly Newsletter

DID YOU KNOW?

Metathesiophobia is the fear of change.



District Meeting Schedule FOR OCTOBER 2019

October 1, 2019

Personnel @ 7:30 a.m.

Finance @ 10:00 a.m.

October 3, 2019

(Note Time Change)

Communication &

Technology @ 11:00 a.m.

October 8, 2019

(Note Date Change)

Improvements @ 8:00 a.m.

OCTOBER 10, 2019

(Note Date Change)

Security @ 10:00 a.m.

October 16, 2019

District Board Meeting

@ 5:00 p.m.

***The public is invited
to attend.***

*All meeting dates and times are subject to
change. Be sure to check our website,*

www.rmcsd.com for

any changes

Why Your Timely Payment May Still be Leading to Delinquency Penalties

Everyone here at Rancho Murieta knows that payments for each month are due upon receipt and no later than the 25th of the following month. What you may not know, however, is why a payment that you made on the 15th may still be delinquent on the 25th. This has to do with how your payments are being made, and is specifically an issue for those choosing to make their payments via ONLINE BANKING. Although in most cases online banking is an instantaneous transaction, when it comes to paying the District that transaction must often pass through several clearing houses before we receive it, and those steps can take as long as two weeks to process. This has to do with a number of factors, but they all combine to make it so that your payment that was on time when you sent it, is now late when we receive it.

We do not have the ability to waive delinquency fees, but we also do not want any of our residents to have to pay fees for which they are not at fault. As such, we at the District would like to advise every one of several alternative payment methods that we believe will alleviate the issue:

1. Payment Drop Boxes

There are several designated payment boxes located around Rancho Murieta. You can find them at the Association parking lot, the Village Club House, and the District Administration Building. If you deposit a physical check in any one of these boxes it will be received WITHIN 24 HOURS, because we check each one daily.

2. Online Bill Payment Service

The District has partnered with a specific service, Paymentus, an online payment service provider, who will process your payment on behalf of the District, ensuring that it is handled on time. Please be aware that there is a service fee of \$4.50 for any payment up to and including \$300.00. For more information you can visit www.rmcsd.com.

3. Electronic Funds Transfer (EFT)

If you choose to enroll in the EFT program, then your payment will be automatically withdrawn from your bank account on the 15th of each month (or the following business day), ensuring that it is received on time. There is no fee for payments in the EFT program. For more information you can visit www.rmcsd.com, or just check the back of your statement.

4. Pay by Phone

You may also dial 1-855-288-7460 at any time to pay via our automated phone service. Simply follow the instructions and your payment will be received WITHIN 24 HOURS. Please be aware that there is also a service fee for all payments made over the phone.



Rancho Murieta Community Services District
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Visit us on the web!
www.rmcsd.com



CHANGING SEASONS –Cooler Weather and Shorter Days

As the days become shorter and the weather cools irrigation demands drop off, so irrigation timers should be adjusted accordingly. We have already experienced some early precipitation, and that means we need to shorten the run time of our outdoor irrigation systems. The most efficient system for watering your lawn and garden is using an irrigation controller (also called a timer or irrigation clock). The California Department of Water Resources recommends that you limit the number of fall watering days for lawns at two for seven minutes, twice a day; for groundcover, five days, and for drip systems 30 minutes once a day for five days per week in summer and off in winter. If you are unsure how to program your irrigation controller, the information can be found in its instruction manual, or on the manufacturer’s website.

Re-Programming your timer from a summer schedule to fall, will also save on your monthly water bills.

Water Supply

After November 1st, once the Cosumnes River system has flushed itself from the first few rain events, the District will begin pumping to start filling the Calero, Chesbro, and Clementia reservoirs to insure we have adequate supplies of water for drinking and fire protection for next year.

Reclamation Storage

Additionally, the storage reservoirs at the waste water treatment facility are being drawn down for golf course reclamation use to insure there is plenty of room to store the treated wastewater that flows in to the Wastewater Treatment plant. The storage reservoirs will store the treated wastewater to then begin delivering water to the golf courses next spring.

HALLOWEEN

Halloween is a wonderful holiday, but due to trick-or-treaters, there is an increase in foot traffic. According to the Center for Disease Control survey, the potential for automobile related accidents with young pedestrians increases four times on Halloween.

Since Halloween falls on a Thursday this year, we can expect celebrations to occur on more than just Halloween Day. Please be more watchful for the “trick or treaters” who may be thinking more of filling their bags than of safety.





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How to Contact the District

The District's Administration Office is located at:
15160 Jackson Road,
Rancho Murieta

Our mailing address is:
P.O. Box 1050,
Rancho Murieta, CA 95683
Main Office: 916-354-3700
South Gate: 916-354-3743

Fax: (916) 354-2082

Contact the South Gate for after-hours water problems.

BUSINESS HOURS

Monday - Friday
8:00 a.m. to 12:00 noon /
1:00 p.m. to 5:00 p.m.
Closed for Lunch - 12:00 p.m.
to 1:00 p.m.

District Observed Holidays

New Year's Day (*January 1*)
President's Day (*3rd Monday in February*)
Memorial Day (*last Monday in May*)
Fourth of July
Labor Day (*1st Monday in September*)
Thanksgiving Day (*4th Thursday in November*)
Day after Thanksgiving
Christmas Day (*December 25th*)

KEEP DRAINAGE INLETS CLEAR

It is the responsibility of the residents and homeowner associations to keep the drainage inlets cleared of yard waste and debris. If the inlets in the curbing are clogged with leaves and branches, water may back up in low-lying areas and can create flooding and inconvenience.

If you take care of your own lawn and garden maintenance or have a maintenance service, it is important to see that clogging does not occur. Heavy downpours in a short period of time can overwhelm culverts. Your cooperation is appreciated.



AUGUST 2019 BOARD MEETING HIGHLIGHTS

- Approved Water Right Permit Time Extension
- Approved Environmental Compliance Worker Job Description
- Approved Reimbursement Payment to Cosumnes River Land LLC for Legacy Lane 12" Recycled Water Line Construction
- Approved Reimbursement Payment to Cosumnes River Land LLC for Sobon Lane 6" Recycled Water Line Construction
- Introduced Ordinance O2019-04 which would allow the General Manager to Expend Reserve Funds up to \$25,000 without prior approval, and Approved Capital Improvement/Replacement Project Funds up to \$50,000
- Approved Agreement with Pun Group Financial Services

WASTEFUL USES OF WATER

- Water flowing away from a property caused by excessive applications of water.
- Hosing down hardscape such as sidewalks or driveways.
- Allowing water fixtures or heating and cooling devices to leak or discharge water.
- Maintaining or discharging from ponds, waterways, decorative basins or swimming pools without water recirculation devices or with known leaks, both seen and unseen.
- Continued operation of an irrigation system that applies water to an impervious surface or area that is in disrepair.
- Use of a water hose not equipped with a control nozzle capable of completely shutting off the flow of water.
- Irrigation of lawns or landscaping when it is raining.
- Irrigating lawns or landscaping outside the hours of 12:00 a.m. and 10:00 a.m.

Visit our website at www.rmcsd.com for more information.

RANCHO MURIETA COMMUNITY SERVICES DISTRICT

*"Your Independent Local Government
Agency Providing*

*Water, Wastewater, Drainage, Security,
and Solid Waste Services"*

DISTRICT STAFF

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**BE SURE TO LIKE
US ON
FACEBOOK**

GENERAL MANAGER'S CORNER

Smart Irrigation Controllers

You might be familiar with the term IOT – or Internet of Things. This is the common term given to all the new Wi-Fi enabled technologies available for the home to control nearly every piece of electronics. Did you know that your sprinklers can now be operated by a Wi-Fi enabled device? Imagine you are away on vacation and you are able to check to see when the sprinklers at your home last ran, or even run your sprinklers while you're away - all from your smart phone or tablet device or through the web on your computer.

I can attest to the usefulness of these new devices, having implemented a smart irrigation controller at my house just before Summer. If you've operated a typical timer, you know how confusing it can be each year to remember how to turn-on/off the system each season, not to mention how to adjust timing of each station. My new irrigation controller is operated from my smart phone. Before, when my sprinklers needed adjusting, I would need to run back and forth to my old timer or the valves to shut on and off the lines, often times getting soaked. Now I can make adjustments, turn on the sprinkler, observe, and shut off the sprinkler all from my phone without moving. From the phone, I can adjust the time and dates of my sprinkler schedule or run a short cycle to supplement my regular schedule on a hot day. You can run all or some of the sprinkler zones for a length of time you choose. Some systems like mine will adjust the length of irrigation cycle based on changes in the time of year or even shut off your regular watering cycle based on local weather station reports if rainfall of a certain amount is detected within a day or two. Even more, if you know the flow rate of all your sprinkler heads the fanciest ones can tell you exactly how much water you've consumed over a period of your choosing.

All of this adds up to many gallons of water conserved and a very user-friendly way to manage your sprinklers. These systems can be purchased online and at most home improvement stores.



SECURITY UPDATE

The RanchoMurieta.com used to publish the Security Daily Shift Summary Logs. The CSD will now be publishing the logs on the CSD website. You can locate the logs at www.RMCSd.com, under the Quick Links tab. The Summary logs will be published a week at a time on Fridays. There will not be a library of back edition logs at this time.